



Western Woods Warranty Limitations

We (The Sherwin-Williams Company) will honor all existing SW Label Warranties on the factory primed Western Woods substrates provided:

1. Primer must be applied according to all data page instructions.
2. Topcoating occurs within 180 days of priming.
3. Topcoating occurs within 60 days of installation.
4. Installers must reprime all “cuts” and primer damaged in shipment/construction with our Exterior Latex Wood Primer.
5. Topcoat application must be performed per all label and data page instructions.
6. A-100 / SuperPaint / Resilience and Duration Label warranties will be in force for all applications (commercial and residential). At this point, our warranty will apply only to SW topcoats.
7. This is a material only, peel/blister only warranty for the primer. SW will supply sufficient coatings to repair any affected area.

Any warranty issues can be processed by having the affected owner work through our Sherwin-Williams Company Stores in which they would utilize our normal PQR (Product Quality Report) process.